



**American Academy of Periodontology's 105th Annual Meeting
Chicago, Illinois
November 2 - 5, 2019**

Frequently Asked Questions (FAQs)

How can I register?

Attendees can register one of four ways:

- 1) Online at *perio.org*
- 2) Via fax to 301-694-5124
- 3) Via phone to 800-424-5249 (U.S. participants) or 847-996-5829 (international participants)
- 4) Through the mail to:
Experient/AAP Annual Meeting 2019
5202 President's Court, Suite G100
Frederick, MD 21703

What is Experient's customer service phone number?

800-424-5249 (U.S. participants) or 847-996-5829 (International participants)

What are the registration fees for the 2018 Annual Meeting?

Category	Early bird: Registration opens – Mar. 29, 2019	Advance: Apr. 1, – Oct. 31, 2019	On-Site: Nov. 1-5, 2019
Active Member	US\$711	US\$827	US\$933
Associate Member	US\$711	US\$827	US\$933
International Member	US\$711	US\$827	US\$933
Life Active Member	US\$711	US\$827	US\$933
Retired Member	US\$398	US\$504	US\$620
Student Member	US\$207	US\$313	US\$419
Non-member Dentist/Periodontist	US\$1511	US\$1635	US\$1760
Non-Member Student	US\$319	US\$427	US\$648
Dental Student Interest Group (DSIG)	US\$63	US\$89	US\$116
Dental Hygienist/Full Conference	US\$454	US\$584	US\$705
Office Staff	US\$454	US\$584	US\$705
Spouse/Guest	US\$140	US\$140	US\$140

When does advance registration go into effect?

Late registration rates become active April 1, 2019.

What is the refund and cancellation policy?

Refunds will be granted to registrants who submit written refund requests by Sept. 25, 2019, less the \$75 administrative fee, based on handling costs. Requests for refunds will not be accepted in any form after Sept. 25, 2019.

Before Sept. 25, 2019, submit cancellation requests via mail, fax or e-mail to:

Experient/AAP Annual Meeting 2019
5202 President's Court, Suite G100
Frederick, MD 21703
Local and international fax: 301-694-5124
E-mail: aap@experient-inc.com

Who may register as a General Assembly Voting Member?

Active and Life Active members who would like to participate in the General Assembly may register in this category, but will be unable to participate in any other portion of the Annual Meeting and will not receive Annual Meeting attendance credit.

Do I need any special identification to attend the Annual Meeting?

Registrants should bring a form of photo identification (passport or driver's license) to pick up their credentials at the Annual Meeting. Name badges must be worn at all times to allow admittance to sessions, the exhibit floor and to claim CE credits at the CE pavilion.

How do I make/amend/cancel my hotel reservations?

Experient will accept new reservation requests, changes, and cancellations until 5 p.m. ET, Oct. 4, 2019. From Oct. 4, 2019, reservation information will be transferred to the hotels. Beginning Oct. 15, 2019, please contact the hotels directly for changes, cancellations, and new reservations. Please refer to your booking confirmation for individual hotel cancellation policies. *Please review the cancellation policy for your hotel carefully. Changes and cancellations must be made before the cancellation deadline or you will lose your hotel deposit.*

The Hilton Chicago and Palmer House Hilton will serve as the official co-headquarter hotels.